

Step 3

Once everybody has finished (don't push in this phase, leave people take the needed time) another tour of the space starts. This time the facilitator will move from one sign to another reading aloud (so that all the group can hear) what is written there and starting to cluster answer, ideas and opinions. The personal conversation that each one had, now starts to become a shared conversation with plural voices.

Step 4

The exercise is now complete and all the materials that came from it becomes raw material that will be very useful once the space manager will have to decide where to do what. They will know at that point what are the emotional expectations coming from the crowd of potential users.